

FAMOCO MDM 2.14

RELEASE NOTES — May, 2021 — mdm.famoco.com

MDM 2.14 update is available as of Wednesday May 5, 2021 at 8:30pm (Paris/Brussels time) and also requires the Famoco Layer v 2.36.0¹. Service unavailability may occur with 30 minutes to 1 hour approximate duration during roll-out.

NEW

APPLICATION ESSENTIALS

In addition to the application library (a section of MDM where users can upload their own private apps), the app essentials section is providing a selection of free basic applications that MDM users might find useful to install on devices: camera, gallery, phone, SMS... Those applications can be selected in the profiles in order to install them on the devices and will automatically benefit from future app updates.

IMPROVEMENTS

DEVICE CONTROLLED CONNECTIVITY

MDM users can now grant connectivity settings access to device users. Upon fleet admin decision, the device user will be able to pair a bluetooth printer with the device, to switch off Wi-Fi while working in an area with no network in order to save battery, etc. This feature requires Famoco Layer v 2.36.0 or later¹.

SOFTWARE UPDATE STATUS

On each device side panel, a software update status is now displayed. The new *Software Update* status is displayed in the *System* section and indicates if a device is fully set up to get a software update, up-to-date, etc.

¹ — About Famoco Layer —

Device users can check the Famoco Layer version in the device's Dashboard: long press the volume up button to launch the *Dashboard*, open the *Device Information* section, scroll to the *About* section and watch for the *FMS Agent* version.

Current version of the Famoco Layer is 2.36.0. To update the Famoco Layer, please setup a Software Update policy or get in touch with our support team: support@famoco.com

REMOTE ACCESS

We're improving device remote access from the MDM with a more relevant remote access status on each device side panel and automatic retry after a short network interruption.

DEVICE SIDE PANEL LINK TO AUDIT LOGS

From now on, the device side panel also displays a link to the corresponding *Audit Logs* page in order to provide a 1-click access to detailed device history logs.

